

SEP Vulnerability BLOCKED, Attach Name: Portscan, Application: /mach_kernel

Problem


Symantec Endpoint Protection (SEP) for Mac detects /mach_kernel as a vulnerability and displays this notification.

Please note that this is an issue SEP and not an actual threat to your computer. The mach_kernel is legitimate.



Solution

To stop receiving this false vulnerability alert, you need to disable the notifications for this.

1. Open SEP from the Menu bar on the top of your Mac 

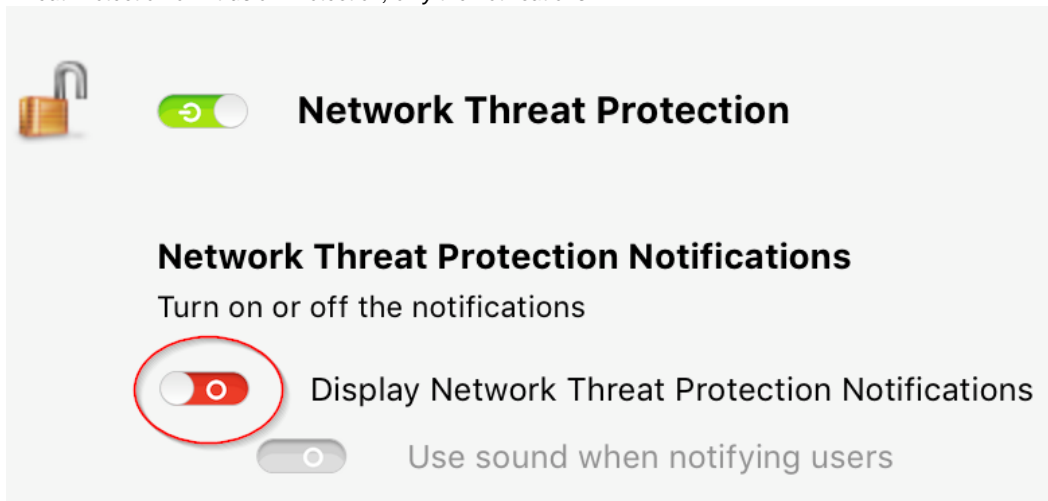
2. Go to Symantec Endpoint Protection, then click **Open Symantec Endpoint Protection**



3. Go to **Settings**, then click **Network Threat Protection** or **Intrusion Protection** (varies depending on what version of Symantec is present)



4. Turn off **Display Network Threat Notifications** or **Intrusion Protections** as shown below. Do not turn off *Network Threat Protection* or *Intrusion Protection*, only the notifications.



Related articles

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For further assistance, please visit the ITS Help Desk located in NYS 230 or call 203-254-4069 during business hours.

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