

Email Limits: Resource Accounts Available

[This is a further explanation of the information that was provided here.](#)

Since ITS has implemented the email recipient limits, the University has successfully avoided thousands of unauthorized messages exiting fairfield.edu.

These email limits, however have restricted student-facing communications from within our schools and colleges. After conversations across ITS and Marketing, a solution was identified. **ITS can create an Email Resource Account or use a pre-existing resource account for each school interested in communicating via email with more than 100 students per hour.** Example, Engineering Communication [engin](mailto:engineeringcomm@fairfield.edu)
[eeringcomm@fairfield.edu](mailto:engineeringcomm@fairfield.edu) (similar to the University Announcements announce@fairfield.edu account).

ITS needs a formal request and a specific individual within your school to act as the resource account manager. To submit the request, please submit a ticket to itshelpesk@fairfield.edu.

Email recipient limits will be lifted for this small number of resource accounts. Our Network Team says that historically these accounts are not compromised as odd incoming emails stand-out more so than in personal email accounts.

Full instructions on how to use/manage a resource account will be delivered with the account.

For further assistance, please visit the ITS4U Help Desk located in NYS 215 or call 203-254-4069 during business hours.

Hours can be found here: [ITS4U Help Desk Hours of Operation](#)