

Clear Browsing Data - Cookies and Cache

When you visit websites, temporary internet files and cookies are stored on your computer. These stored files can help access information faster but can affect your browser's functionality.

ITS recommends that you periodically clear the cache and cookies to allow your browser to function more efficiently.



Internet Explorer

1. Launch *Internet Explorer*
2. Select the **Tools** button in the top right-hand corner of the screen.
3. Select Internet **Options>Delete...** and check off all of the boxes and select **Delete**
4. Select **Apply**, then **OK**
5. Close and restart *Internet Explorer*



Safari

1. Launch *Safari*
2. Select **History** in the top toolbar
3. Select **Clear History** from this menu
4. Select the pop-up menu and choose to clear all history
5. Close and restart *Safari*



Firefox

1. Launch *Firefox*
2. Select the **Menu** button in the top right-hand corner of the screen.
3. Select the **Privacy & Security** tab on the left
4. Click the **Clear Now** button under the **Cached Web Content** section.
5. Close and restart *Firefox*



Google Chrome

1. Launch *Google Chrome*
2. Select the **More** button in the top right-hand corner of the screen.
3. Select **More tools>Clear browsing data...**
4. Select the **All time** option from the **Time range** drop down menu
5. Check off all of the options under the **Basic** and **Advanced** tabs
6. Select the **Clear Data** option
7. Close and restart *Google Chrome*

For further assistance, please visit the ITS4U Help Desk located in NYS 215 or call 203-254-4069 during business hours.

Hours can be found here: [ITS4U Help Desk Hours of Operation](#)