

Global Protect (VPN) - General Information

Please Note

MacOS version 10.13 or later requires that the Global Protect program be allowed in the security settings found under System Preferences as all third party applications are blocked by default.

System Preferences > Security & Privacy > General tab > System software from developer "Palo Alto Networks" was blocked from loading > Click Allow

Please click here for VPN instructions

For further assistance, please visit the ITS4U Help Desk located in NYS 215 or call 203-254-4069 during business hours.

Hours can be found here: ITS4U Help Desk Hours of Operation