

Browse the ITS Knowledge Base by Topic

A	B	C	D	E	
access	banner	cache	data	easyvista	
accident	banner-self-service	calendar	desk	echo	
account	blackboard	call	desktop	email	
account-request-workflow	boot	campus	device	emergency	
activedirectory	box	canon	devices	emeritus	
ad	bradford	cast	digitalmeasures	employment	
add	break	casting	disable	enrollment	
add-ins	broken	change	display	enter	
address	browse	chrome	dob	entry	
adobe	browser	claim	dot	excel	
advising-registration	br-retireeassociate	classroom	download	exchange	
aid		classrooms	downloads	expense	
airparrot		cloudmyoffice	dps	extend	
airplay		common	drive		
alertus		compatibility	driver		
alexa		computer	drop		
alias		confluence	dropbox		
all-articles		contact	dsb		
all-links		control	dual		
amazon		cost	dualboot		
android		courses	duo		
antivirus		create			
anywhere					
app					
apple					
applecare					
appletv					
application					
applications					
approval					
archive					
articles					
associate					
augustus					
authorizations					
F	G-H	I-J	K-L	M	N
faculty	gaming	icon	keychain	mac	name
fairfield	global	id	kindle	macbook	netid
faq	gmail	ie	kiosk	macos	netiq
federal	gmaill	information	lab	mail	network
file-list	google	install	labs	mailbox	new
fillable	grade	instrucional	laptop	malware	newstudent
final	grades	instruction	laptops	marketing	nintendo
finals	grading	instructions	leadership	membership	no
finance	group	insurance	library	merge	non-computing
financial	guest	ios	list	mfa	non-employee
firefox	handbook	ipad	list-of-how-to	mfp	nortel
firestick	help	iphone	list-of-issues	microsoft	number
firetv	helpdesk	issue	location	mirror	
forgot	hermes	issues	locations	mirroring	
forgotten	home	its	login	mobile	
forms	hours	its4u	lynda	multi-function	
free	how	its-knowledge-base		my	
fws	how-to	its-rules		myfairfield	
	hp	java			
	hyperlinks				

O	P	Q-R	S	T	U-V
off-campus office office365 officehub off-site-links onecampus on-site-links open operating operation orientation osx outlook owner	pane password payment pdf personal phishing phone pin playstation policies policy portal powerpoint preferred print printapp printer printing privileges-revocation problem procedure procedures process profile project projector ps3 ps4 public purchase	quip reading reclaim records recplex refresh register registration remote report reports request reset resource resources retiree review roku routing	safari safety search secure security sep setup shared shared-links sharing shifts shortcut smartphone software spend ssh sso sspr station status step-by-step student study surface switch symantec system	tablet tag takstream task tax taxes teams technology technology_outage telephone terminate ticket ticketing title to training tv	unregister update upgrade user user-accounts virtual virus voicemail vpn
W-Z	0-9				
w-2 warranty web wepa wii wiki win windows wireless word workaround workday workflow worl wte xbox xythos year zip	10 15 2010 2016 2fa 365				

For further assistance, please visit the ITS Help Desk located in NYS 230 or call 203-254-4069 during business hours.

Hours can be found here: [ITS Help Desk Hours of Operation](#)